

2019 Fall Master Municipal Clerk and Committee Academy
Mississippi State University
Extension Center for Government
& Community Development
Lake Tiak-O'Khata Louisville, MS

The fall Master Municipal Clerk Academy will be held at Lake Tiak-O'Khata in Louisville, MS. Before the Master Academy session, the Mississippi Municipal Clerks and Collectors Association (MMCCA) will be hosting their fall committee session. The date and location for this event are as follows:

Date: October 2-4, 2019

Location: Lake Tiak-O'Khata – Honeysuckle Lodge
1290 Smyth Lake Rd, Louisville, MS 39339

Hotel: Lake Tiak-O'Khata Motel
1290 Smyth Lake Rd, Louisville, MS 39339
1-888-845-6151
Room Rate: \$70.00 per night.

Group Name: MSU City Clerk



You can register for this event here: <https://fs8.formsite.com/MSUGCD/opxymkwml/index.html>

The **tentative** agenda for this event is as follows:

Wednesday | October 2

1:00 - 5:00 PM | MMCCA Committee Session and Reporting
6:00 PM | MMCCA Dinner

Thursday | October 3

7:00 - 8:00 A.M. | *Breakfast*

8:00 - 10:00 AM | ***The Chick-fil-A Approach to Customer Service and Employee Training,***
Jonathan Rodgers, Owner Operator of Chick-fil-A Starkville

10:15 – Noon | ***Mississippi Infrastructure Modernization Act: Preparing for Reporting and Revenue***
Tom Chain, Office of State Auditor

Noon- 1:00 PM | Lunch

1:00 PM- 3:00 PM | **Advanced Legal & AG's Opinion Update**
Leigh Janous, Office of the MS Attorney General

3:00 PM- 5:00 PM **Preparing for Ransomware Attacks & Cybersecurity**
Shane Adams, Applied Technology Group

6:00 PM | Dinner

Friday | October 4

7:00 - 8:00 A.M. | *Breakfast*

8:00 AM- Noon | ***Effective Interviewing & Legal Considerations,***
Kelly Hardwick, Mississippi State Personnel Board Executive Director