



Sales Quotation For:

City of Laurel
401 N 5th Ave
Laurel MS 39440-3911
Jeffrey Williams
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jwilliams@laurelms.com

Quoted BY: Dylan Schwantes
Quote Expiration: 8/24/24
Quote Name: MyCivic Pro Bundle

Tyler Software		License Total	Annual Maintenance
Description			
Tyler One			
My Civic Suite			
My Civic Utility Access Interface			
		\$ 0	\$ 0

Tyler Annual Software – SaaS			Annual
Description			
Tyler One			
My Civic Suite			
My Civic Pro Bundle			
			\$ 2,565
TOTAL:			\$ 2,565

Services		
Description	Hours/Units	Extended Price
My Civic Suite	12	\$ 1,740
Professional Services		
Other Services	1	\$ 250
Project Management		

TOTAL: \$ 1,990

Summary	One Time Fees	Recurring Fees
Total Tyler Software		
Total SaaS	\$ 1,990	\$ 2,565
Total Tyler Services		
Summary Total	\$ 1,990	\$ 2,565
Contract Total	\$ 4,555	

Comments

Work will be delivered remotely unless otherwise noted in this agreement.

Expenses associated with onsite services are invoiced as incurred according to Tyler's standard business travel policy.

SaaS is considered a term of one year unless otherwise indicated.

Client agrees that items in this sales quotation are, upon Client's signature or approval of same, hereby added to the existing agreement ("Agreement") between the parties and subject to its terms. Additionally, payment for said items, as applicable but subject to any listed assumptions herein, shall conform to the following terms, subject to payment terms in an agreement, amendment, or similar document in which this sales quotation is included:

- License fees for Tyler and third-party software are invoiced upon the earlier of (i) delivery of the license key or (ii) when Tyler makes such software available accessible.
- Fees for hardware are invoiced upon delivery.
- Fees for year one of hardware maintenance are invoiced upon delivery of the hardware.
- Annual Maintenance and Support fees, SaaS fees, Hosting fees, and Subscription fees are first payable when Tyler makes the software accessible to the Client (for Maintenance) or on the first day of the month following the date this quotation was signed (for SaaS, Hosting, and Subscription), and any such fees are prorated to align with the applicable term under the agreement, with renewals invoiced annually thereafter in accord with the Agreement.

Fees for services included in this sales quotation shall be invoiced as indicated below.

- Implementation and other professional services fees shall be invoiced as delivered.
- Fixed-fee Business Process Consulting services shall be invoiced 50% upon delivery of the Best Practice Recommendations, by module, and 50% upon delivery of custom desktop procedures, by module.
- Fixed-fee conversions are invoiced 50% upon initial delivery of the converted data, by conversion option, and 50% upon Client acceptance to load the converted data into Live/Production environment, by conversion option. Where conversions are quoted as estimated, Tyler will invoice Client the actual services delivered on a time and materials basis. Except as otherwise provided, other fixed price services are invoiced upon complete delivery of the service. For the avoidance of doubt, where "Project Planning Services" are provided, payment shall be invoiced upon delivery of the Implementation Planning document. Dedicated Project Management services, if any, will be invoiced monthly in arrears, beginning on the first day of the month immediately following initiation of project planning.
- If Client has purchased any change management services, those services will be invoiced in accordance with the Agreement.
- Notwithstanding anything to the contrary stated above, the following payment terms shall apply to fees specifically for migrations: Tyler will invoice Client 50% of any Migration Services Fees listed above upon Client approval of the product suite migration schedule. The remaining 50%, by line item, will be billed upon the go-live of the applicable product suite. Tyler will invoice Client for any Project Management Fees listed above upon the go-live of the first product suite. Annual SaaS Fees will be invoiced upon availability of the hosted environment.

Any SaaS or hosted solutions added to an agreement containing Client-hosted Tyler solutions are subject to Tyler's SaaS Services terms found here: <https://www.tyvertech.com/terms/tyler-saas-services>.

Unless otherwise indicated in the contract or amendment thereto, pricing for optional items will be held For six (6) months from the Quote date or the Effective Date of the Contract, whichever is later.

Customer Approval: _____ Date: _____

Print Name: _____ P.O.#: _____



My Civic

ONE APP TO EMPOWER YOUR COMMUNITY

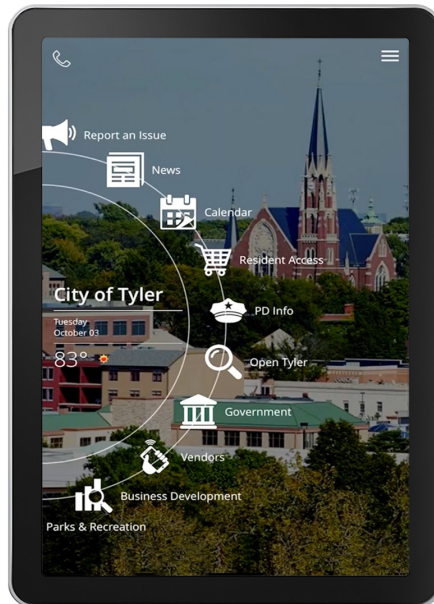
My Civic is a comprehensive, customizable mobile app platform built to connect government departments with residents, visitors, and business owners. The solution is a bridge between local government and its residents — helping you serve and build trust in your community. By placing all of your public-facing engagement tools in a single app, residents will be better connected and play a more active role in the area they call home.

My Civic's mobile app experience gives you the ability to facilitate seamless information exchanges, send push notifications that can be geo-targeted, receive community issues from your residents, and much more. Plus, you have the option to incorporate your own branding to match the look and feel of your existing brand.

PUT POWER IN YOUR COMMUNITY'S HANDS

With My Civic, you stay connected with your residents and share the services, resources, and information your organization has to offer. Several features are available, including timely notifications, community events, elected officials' information, and built-in maps. App users can also make reports, such as reporting graffiti, trash, and broken streetlights, and stay updated with the two-way communication features. Additionally, engagements can be launched to collect direct community feedback.

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Your My Civic app will stand out with your brand incorporated into the design.

KEY FEATURES FOR ORGANIZATIONS

- Customizable and configurable by you
- Receive real-time, community-reported issues
- Create targeted push notifications
- Provide interactive maps
- Develop virtual tours
- Offer two-way communication with citizens

KEY FEATURES FOR COMMUNITY MEMBERS

- Find information and resources
- View event calendars
- Receive real-time notifications
- Find public transportation options
- Access resolutions to the issues they reported
- Make secure payments
- Respond directly to government via the app

For more information visit tylertech.com

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Push Notifications: Communicate up-to-the-minute information, such as city office closings or storm alerts, which can be pushed to community members in a particular zip code or geo-located area in real-time.

Bill Payment Portal: Provide secure access to utility consumption and the ability to view and pay utility bills.

Calendar Feeds: Administrative users can create their own one-time or recurring events, while residents can add events to their mobile device's native calendar.

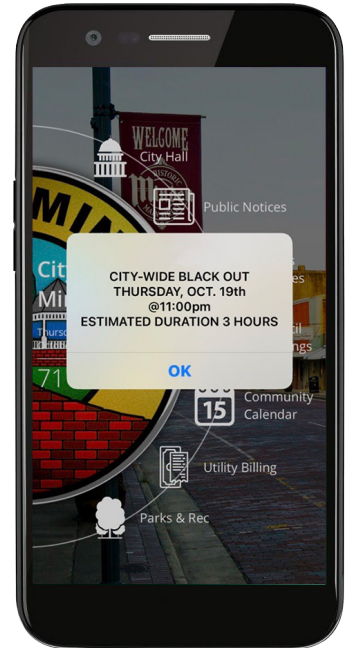
News and Multimedia: Choose how you'd like to gather and display content from various sources. My Civic supports RSS feeds, Facebook®, Instagram®, X®, YouTube®, and photo albums.

People and Information: Residents can quickly and easily search for an elected official, organizational staff, or a community group through directories. New community members can access additional information specific to their needs.

Maps: Create a walking tour of your community, develop a walk-through of popular or historic local sites, pinpoint event locations, and generate public transportation maps.

Branding: Maintain complete control over the look and feel of your app, and personalize it to align with your existing community branding.

Business Directory: Showcase the businesses owned and operated in your community 24/7.



Push notifications provide a cost-effective way to communicate important information in real-time.

OFFER park and trail information with built-in maps and geolocation services.

RUN community contests that allow residents to showcase their community and all its beauty.

MAKE elected officials' information accessible to residents.

ENSURE timely resolutions of community concerns, such as potholes and ruptured waterlines, by obtaining resident reports.

UPDATE residents on what's happening in their community, both urgent and nonurgent.

MY CIVIC HELPS COMMUNITIES THRIVE

Interested in learning more?
Give us a call at
833.895.3783
or visit
www.tylertech.com.